



Public Safety Corporation
103 Paul Mellon Court
Waldorf, Maryland 20602
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www.crywolf.us

ANNUAL END USER SOFTWARE LICENSE AND MAINTENANCE AGREEMENT

This Agreement dated as of July 16, 2013, between **Public Safety Corporation (PSC)**, located at 103 Paul Mellon Court, Waldorf, Maryland 20602; and, the **City of Redlands (City)** with its principal place of business at 35 Cajon St, Redlands, CA 92373.

WHEREAS, PSC has created and markets a patented (U.S. Patent No. 6,856,246), software proprietary product called CryWolf®, (also referred to as the "Software"), an integrated suite of software applications operating in a Windows-based environment, designed to assist false alarm reduction managers and planners in government agencies and industry in accessing information relevant to false alarms; and,

WHEREAS, the Software has been developed at PSC's private expense for the commercial marketplace and is not in the public domain; and,

WHEREAS, the City desires to obtain a non-transferable, non-exclusive license to use CryWolf®.

NOW, THEREFORE, the parties agree as follows:

1. **Scope of License.** The City is hereby licensed annually, for so long as the City continues this Annual City Software License and Maintenance Agreement (Agreement), to use the Software on the City's single system, network, or multiple independent systems, as stated in **Schedule A – Provided Software Licenses**.
2. **Support Services to City.** Training, installation and other support services are to be provided, as outlined in **Schedule B – CryWolf Statement of Work ("Statement of Work")** dated May 3, 2013.
3. **Payment.** The City shall pay PSC for license(s) and the Support Services described and provided all as stated in **Statement of Work**.
4. **Technical Support.** PSC shall provide City's staff with technical support by telephone, electronically, and by publication for no additional fee as part of this Agreement (See **Schedule A**). PSC maintains a website to facilitate its technical support.
5. **Upgrades and Additional Services.** The City and PSC may upgrade, add to or modify Software or related support services in conjunction with this Agreement or at a later time by executing a mutually agreed contract supplement. The license for the use of any upgrades to the Software or its documentation supplied through such agreements shall be covered by the terms of this Agreement.

6. **Changes.** The City may request, by written notice to PSC, an alteration in the scope or duration of the training, installation and/or support services. All changes shall be incorporated into this Agreement by the parties' execution of a mutually agreed contract supplement. No change directive shall vary or otherwise affect the terms, conditions and provisions of this Agreement except as specifically set forth in the mutually agreed contract supplement.
7. **Annual Software License and Maintenance Renewal.** Six (6) months after software installation begins; the City shall have the option to continue the Agreement with PSC exclusively. The annual fee for continuing this software license and maintenance shall be \$ 3,652 for the first annual renewal period, and shall be paid directly to PSC. After the first annual period, the fee may be increased by no more than 6% annually, unless custom software modifications are made at the City's request, or additional software licenses are added by executing a mutually agreed contract supplement.
8. **Not for Commercial Use or Resale.** Use of the Software is limited to use by the City. The City may not use this Software for commercial purposes. The City may not resell, or otherwise transfer for value, the Software.
9. **Removal, Transfer, or Modification of Software.** The City shall keep all copies of the Software at the actual site(s) of installation and in no other place (except that one back-up copy may be kept at the City's usual location for keeping computer data back-ups). The City shall not remove the Software outside the United States. The City shall not modify nor authorize modification of the Software in any manner without express written permission of PSC.
10. **Reproduction and Copyright.** The Software is protected under the Copyright and Patent laws of the United States, and as extended by treaty, Canada. To the extent permitted by law, the City may not copy, or allow anyone else to copy or otherwise reproduce, any part of the Software without prior written consent of PSC, except to store and/or install a copy of the Software on a storage device, such as a network server, used only to run the Software on other computers over an internal network. The Software must be copied as a whole and each copy must include this Agreement. To the extent permitted by law, all other copying is prohibited. It is understood and agreed by PSC that the City is a governmental unit subject to the California Public Records Act.

In the event there is a request for the information subject to this Section, Section 17, or any other part of this agreement, City will notify PCS, who may take such action as it deems necessary to protect or prohibit the release of the information.
11. **Limitations on Reverse Engineering, Decompilation and Disassembly.** The City may not reverse engineer, decompile, or disassemble the Software.

12. **Separation of Components.** The Software is licensed as a single product. Its component parts may not be separated.
13. **Notices of Intellectual Property Rights.** The City shall assure that PSC's notices of intellectual property (e.g., patent, trademark, and copyright notices), if any, shall remain visible on the Software when displayed electronically or when output created by it is printed out.
14. **Warranty and Disclaimer.** The Software will perform in accordance with its accompanying administrative and user manuals and any additional City specifications included in this Agreement. For a period of one year from the date of Acceptance (Live Operation), PSC agrees to correct or replace, at its own expense, any software that does not conform to this documentation and specifications.

Except for performing in accordance with the Software manuals and the Statement of Work specifications in Schedule B, the Software is licensed "as is" and PSC does not guarantee that the Software will meet "all requirements" of the City's business or all requirements of the Software with which it interacts.

15. **Termination.** The software license shall terminate immediately if the City does not comply with any term of this Agreement, including but not limited to, nonpayment of license and maintenance fees, nonpayment of other contracted for services, removal of the Software to other locations, unauthorized copying of the Software, or modifying the Software in any manner. The City may terminate this license at any time by so indicating in writing to PSC.
16. **Return/Destruction of Software.** Upon termination, this license shall cease; all copies of the Software and documentation shall be returned to PSC or destroyed, at PSC's option. Any use of the Software after termination is not authorized by PSC and shall be considered by PSC to be infringement of its intellectual property rights.
17. **Protection of PSC Trade Secrets and Intellectual Property.** Except as directed by PSC and permitted under this Agreement, the City shall not at any time during or after the term of this Agreement allow the copying of the Software or its documentation by any person, or permit any other person to authorize copying or make copies of the Software, its documentation, or any part of it. The City shall not decompile, reverse engineer, or disassemble the Software. Only the City's employees or agents understanding the basic terms of this license and who are aware of PSC's ownership of the Software shall have access to any facility for copying the Software or decompiling, disassembling, or modifying it. PSC hereby grants the right to the City to copy the licensed Software as necessary to its hard disks or other such storage medium to efficiently operate the Software on the

City's single-user system, multiple-user system, or network, as authorized by this Agreement.

18. **Audits.** PSC may make reasonable examinations of the City's computer installations to ascertain that the City is complying with the limitations upon copying stated in this Agreement. If such an examination shows any non-compliance, PSC may terminate this Agreement, and the City shall pay any amount then due under the contract.
19. **Injunctive Relief.** The misuse, copying, or disclosure of the Software will give rise to irreparable injury to PSC, and leave PSC inadequately compensated in damages. Accordingly, to the extent allowed by law, PSC may seek and obtain injunctive relief against the City's breach or threatened breach, in addition to any other legal remedies, such as suit for copyright infringement, which may be available. The City further acknowledges and agrees that these covenants are necessary for the protection of PSC's legitimate business interests and are reasonable in scope and content.
20. **Related Software.** This Agreement may be executed concurrently along with an agreement with other software companies that cover certain application software that works with the Software. The City acknowledges that the other software companies and PSC are each responsible for different functions and that there are no representations or agreements regarding the Software other than those contained in this Agreement.
21. **Governing Law.** The laws of the State of California shall govern this Agreement.
22. **Assignments, Transfers.** This Agreement, the rights, duties, and obligations in this license, or the Software and its documentation may not be assigned or transferred by the City or PSC.
23. **Notices.** Notices to parties shall be at the addresses stated above.
24. **Consent to Jurisdiction, Venue, and Service.** All legal proceedings relating to the subject matter of this Agreement shall be maintained in courts sitting within the State of California. The City consents and agrees that jurisdiction and venue for such proceedings shall lie exclusively with such courts. Service of process in any such proceeding may be made by certified mail, return receipt requested, addressed to the party where it is to receive notice.
25. **Severability.** If any provision of this Agreement is held invalid or otherwise unenforceable, the enforceability of the remaining provisions shall not be impaired.

26. **In the event** of litigation between the parties, neither party shall be entitled to recover attorney fees or costs.
27. **No Waiver.** The failure by any party to exercise any right stated in this Agreement shall not be deemed a waiver of the right.
28. **Complete Agreement.** This Agreement sets forth the entire understanding of the parties as to the Agreement's subject matter and may not be modified except by further written agreement.

WHEREAS, the parties have executed this Agreement on the dates indicated below.

Public Safety Corporation

Date: _____

By: _____

Chief Executive Officer

City of Redlands, California

Date: 7/16/13

By: Pete Aguilar
Pete Aguilar, Mayor

ATTEST:

Sh
Sam Irwin, City Clerk

SCHEDULE A – PROVIDED SOFTWARE LICENSES

One (1) Full CryWolf Software License and Citizen facing Web Pages - CryWolf® Full License – provides complete false alarm management functionality including registration and permitting, correspondence management, false alarm tracking and billing, collection and payment management, hearing and appeals, and management reporting. The Full license is generally installed for users with complete alarm enforcement responsibilities, e.g. alarm section, unit or department staff, One (1) Crywolf Web Module for Registration.

SCHEDULE B-CRYWOLF® STATEMENT OF WORK

City of Redlands, California
CryWolf® Lite False Alarm Tracking and Billing System
Implementation
May 3, 2013

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1 INTRODUCTION

AOT Public Safety Corporation (PSC) is pleased to provide this Statement of Work (SOW) to the City of Redlands Police Department, California ("Redlands") covering the services to be provided in the CryWolf® Lite False Alarm Tracking and Billing System Implementation project for City of Redlands, California. This document outlines the proposed Project Plan. This Plan describes the proposed deliverables, and the tasks required to fulfill each.

This document describes all deliverables required. If a service or software product is not described in this document, then it will not be provided within the scope of the proposed project. The terms and conditions of the software licenses described herein are included in a separate Annual End User Software License and Maintenance Agreement, a sample of which is attached.

This project is a joint effort between PSC and City of Redlands. PSC will supply, configure and install the CryWolf® Lite False Alarm Tracking and Billing software. PSC will also provide software installation, alarm data file interface, historical permit (non-financial) data conversion services; data conversion software; and onsite City of Redlands staff training and offsite post-installation support services, which may include telephone and email conversations, as well as Web-based post-installation support. City of Redlands will be responsible for providing all necessary computer hardware, operating system and database (MS SQL Server) software, system operating personnel, and post-installation system backup and recovery services. City of Redlands will also extract a daily false alarm data file from its CAD System for processing by CryWolf® Lite. The project will be considered successfully completed when all deliverables have been provided and accepted by City of Redlands.

1.1 Project Overview

The purpose of this project is to reduce the operating costs and administrative time, and increase the revenue from City of Redlands's false alarm cost recovery program. City of Redlands has determined that converting current false alarm registration information, and replacing existing tracking and billing functions will help accomplish this. These objectives will be achieved using modifiable commercial off-the-shelf (COTS) CryWolf® Lite Alarm Tracking and Billing software developed by PSC.

1.2 Investment Amount

PRODUCT / SERVICE DESCRIPTION	MAIN SERVICE LOCATION	INVESTMENT A MOUNT
Ordinance and Business Rule Configuration	PSC	\$ 1,200.00
Software Installation, Training and Go-Live Assistance	PSC & Redlands	\$ 4,200.00
Premise Data Import (None)	PSC	\$ none
Total Services Investment		\$ 5,400.00
Web Pages for Registration, Payments and Updates ²		\$ 3,800.00
Software Licenses		\$ 12,800.00

Quote and Statement of Work

May 3, 2013

City of Redlands, California

Total Initial Project Investment		\$ 22,000.00 ¹
Travel Expenses (Not to Exceed)	Redlands PD	\$ 2,000.00
Annual Software license renewal, maintenance and support cost. (6 months after live operation begins)		\$ 3,652.00
Optional		

¹ One(1) Full CryWolf® Lite Software License and. CryWolf® Lite Software requires, but this investment excludes the cost of, System hardware; network and operating system software; and database software (MS SQL Server).

² Tailorable Online Registration and Alarm User Access web pages for Registration, Payments and Updates. Online Payments will require a transaction fee charged by the credit card processor.

³Excludes travel expenses which are estimated not to exceed \$2,000.00.

The initial system investment will be made in accordance with the following invoicing schedule. Payment terms are Net 30 days and late payments are subject to a 2% monthly late fee.

PROJECT MILESTONE	AMOUNT DUE
Delivery of Software to Redlands	\$ 16,600.00
City Acceptance of Project Plan and Schedule	\$ 2,700.00
Redlands System Acceptance (Live Operation)	\$ 2,700.00
Travel Expenses as Incurred (Not to exceed)	\$ 2,000.00
Total Amount Due	\$ 24,000.00

2 DELIVERABLES

This section defines the specific services that PSC will provide to City of Redlands as part of the False Alarm Tracking and Billing System project. These services will be provided directly and managed by PSC. PSC assumes full responsibility for all deliverables that it proposes to provide, and will be the single point of contact for City of Redlands. PSC is only responsible for providing the products and services described in this section. The project will be divided into four phases: Project Planning, CAD Interface and Data Conversion, Installation and Go-Live Preparation, and Post-Implementation Support.

2.1 Project Planning

Deliverable: Final Project Plan and Schedule
Target Schedule: 1 – 2 Weeks

The objective of Project Planning is to define clear requirements and set realistic goals; communicate effectively; anticipate and respond to changes quickly so that the project is completed on time, on budget and according to specifications.

Project planning and management will be an integral part of this project. The planning process began during the proposal phase and continues throughout this project.

The Crywolf project manager will brief the City of Redlands project manager on the following items in preparation for project launch:

- a) Establish roles and responsibilities of key personnel
- b) Establish a clear chain of communications
- c) Review and confirm overall project scope, objectives and approach
- d) Review and confirm the overall plan of action and expected results (deliverables)
- e) Identify overall project constraints, priorities and risks
- f) Review and confirm overall project schedule
- g) Review and confirm resource and scheduling requirements
- h) Client to designate servers on which database and web pages will be installed
- i) Review and confirm data conversion requirements
- j) Discuss any technical issues concerning possible data conversion

2.2 CAD Alarm Incident File Interface, and Historical Permit Data Import

Deliverable: CAD File Interface, and Converted Alarm Location Data, accepted by City of Redlands

Target Schedule: 5 – 7 weeks

The objectives of the CAD Interface and Data Capture phase are (1) to enable the daily import of alarm incident data from the City of Redlands Spillman CAD system to CryWolf® Lite. The City is responsible for ensuring premise status information is imported to update the Spillman CAD database.

This phase consists of one (1) main task:

- **CryWolf® Lite Alarm Data Import** - Tailor the CryWolf® Lite alarm data import function to interface with a false alarm data file extracted by Redlands staff from the Spillman CAD System. PSC will tailor the alarm incident data import routine, as needed, to interface with the Spillman CAD System. This process will be scheduled to export daily CAD data, at a set time each day as specified by Redlands. The extracted data will be in the form of a comma-separated, ASCII text file and will be transferred to a Month/Year-designated Folder. This Folder will be at a specific network directory location that is accessible by both CAD and CryWolf® Lite. This file will include the date in its name, so that it can be easily selected by and Redlands System operator for import and processing by CryWolf® Lite. The data fields in the CAD-extracted file will include only data maintained by CryWolf® Lite.

PSC tailoring of the data import routine, and testing of the alarm file import interface will be performed mainly at PSC offices, except for final complete onsite testing during the completion of CryWolf software installation and training.

- **Historical Data Conversion** – Currently Redlands has no permit data to be converted into CryWolf® Lite software.

2.3 Installation and Go-Live Preparation

Deliverable: Operational System, accepted by City of Redlands
Schedule: 2 – 3 weeks

The objective of the Installation and Go-Live Preparation phase is to complete software installation, initial data capture and training to ensure that City of Redlands is ready to use the system for generating alarm correspondence and supporting (and/or generating) invoices. Live operation of the system, as evidenced by the CryWolf® Lite -based mailing of correspondence and invoices to alarm users/owners and successful operation will demonstrate final City of Redlands system acceptance.

This phase consists of five (5) major activities:

- Install CryWolf® Lite software. PSC will assist the City in installing one (1) Full licenses of CryWolf® Lite on City of Redlands PC workstations and provide the Web Pages (optional) for installation by Redlands on a IIS-compatible City web server.
- Conduct a detailed review of the CryWolf® Lite software configuration options, and configure the software to meet City of Redlands ordinance and operational specifications including correspondence preferences; and,
- Complete operational training – PSC staff will train City of Redlands false alarm system administrators and operators in substantially all areas of system configuration (and changes), and system operation. PSC will also train selected City of Redlands staff on using the Web Pages. This proposed Statement of Work includes one (1) Administrator Training Session, one (1) End User/Operator Training Session and (1) Train the Trainer Web Page Training (see Attachment – Standard Training Sessions); and,
- Review system operation – PSC staff will monitor City of Redlands staff as they prepare for go-live operation. This will include processing several days of actual alarms, and preparing related correspondence, invoices and reports.
- Cross-over to live production.

2.4 Post-Implementation Support

Deliverable: CryWolf® Lite Software Updates, as available, and Help-desk Telephone Support of trained City of Redlands Operators, as needed
Schedule: Ongoing, in accordance with annual CryWolf® Lite license and maintenance agreement

The objective of Post-Implementation Support is to help ensure the system continues to meet City of Redlands False Alarm processing objectives.

Support for six (6) months from the date of live operation (City of Redlands false alarm system acceptance) is included in the initial software license. After six months, support is included as part of the annual license and maintenance Agreement.

3 SECURITY

The CryWolf® Lite software includes several features to reduce the likelihood and/or the effectiveness of a system security breach. Access to the software is password protected, and the degree of access (access

rights) may be uniquely defined for each user. These access restrictions are in addition to any network, operating system or database security measures established by City of Redlands.

4 CITY OF REDLANDS RESPONSIBILITIES AND RESOURCES

This section will define City of Redlands staff responsibilities in their role as members of the project team. The section also outlines the resources that City of Redlands will provide to the project.

4.1 City of Redlands Responsibilities

City of Redlands responsibilities comprise three main areas:

- Acquisition, installation, configuration, technical support and maintenance of all necessary computer hardware, operating system software, database software and network components required by the alarm management system;
- Initiation, coordination, monitoring and facilitation of all technical relationships and activities with departments and organizations external to the false alarm unit. At a minimum, this will include the City of Redlands's Finance Department and City of Redlands CAD/911 Communications Services; and,
- Technical support and maintenance of all computer equipment, operating system software, and network components, including at least the backup, disaster recovery and reinstallation, if necessary, of the CryWolf® Lite program, database software, alarm data, and any interfaces with systems external to the CryWolf® Lite Alarm Tracking and Billing System.

4.2 City of Redlands Staff Resources

City of Redlands must provide the human resources necessary to assist PSC with the tasks outlined in the Deliverables section above, for the success of the project. These resources are identified by role. The roles may be filled by more than one person and one person may fill multiple roles. The following types of human resources are required:

- Project Manager
- IT Staff (Hardware, Operating System, Network, Installation)
- Database Administrator
- City of Redlands Alarm Administrator
- City of Redlands Alarm Processor

4.3 City of Redlands System Resources

City of Redlands will provide the physical resources necessary to perform the tasks outlined in the Deliverables section above, for the success of the project. The following types of physical resources are required:

- Computer Server and workstation equipment (for training and operations)
- Network Equipment
- Network, Database and Operating System Software

- ESRI-Standard GIS Map data (if used)

5 ASSUMPTIONS

Assumptions are factors that for the False Alarm Tracking and Billing System Implementation project shall be considered to be true, real or certain. The following is a summary of the assumptions that PSC and City of Redlands have made about the project.

- The CryWolf® Lite software meets substantially all requirements of City of Redlands as outlined in the City False Alarm Ordinance. This may mean that certain operational activities of the City Alarm staff may change to accommodate new ways of doing business, in accordance with the CryWolf® Lite software.
- PSC assumes that City of Redlands will choose to use MS SQL Server (version 7, 2000, 2005, or 2008) database software. City of Redlands will provide the required SQL Sever licenses, and will install SQL Server on the computer server and workstations designated for CryWolf® Lite false alarm system functions.

Attachment A – Recommended Minimum Hardware Specifications

Server

RAM Memory: 2.0-4.0 GB or better

Speed: 2.0GHz or higher

Hard Drive: Small Agencies (20 – 30GB Free) Large Agencies (60 – 80GB Free or better)

CD/DVD

Local Area Network connection to designated workstations

Win2003 or later Operating System

MS SQL Server Database Software (2005 or later)

Workstations

RAM Memory: 2GB or higher Speed

2.0GHz or higher

Hard Drive: 20GB (500MB Free)

CD/DVD

15" Monitor (1024 x 768 resolution)

Windows 2000, XP, Vista or Windows 7 Operating System

At least one workstation should have access to Microsoft Word software to facilitate letter preparation and software support.

ATTACHMENT B – STANDARD TRAINING SESSIONS

Administrator Training Session

This training can take place in a classroom setting or in an office area that would be comfortable for 5-6 persons. The Administrator(s) is in charge of setting all of the defaults in the program, providing access rights for users of CryWolf® Lite, making sure that the information set up in maintenance interprets the jurisdictions ordinance, allows for the creation of unlimited letters to be used within the program and other program maintenance functions. The Administrator(s) of the program should also plan on attending the Operator Training so that all aspects will become familiar. This would also allow an Administrator to train additional trainers, if needed (Train the Trainer). Administrator Training takes one to two days, depending on complications with the ordinance and/or conversion of data.

User/Operator (Alarm Management System Operators) Training

The User/Operator Training can take place in a classroom setting or at the actual workstations of the users. Four (4) to five (5) users and/or administrators is a comfortable number for this training. All aspects of the program are covered, such as entering registrations for alarm companies and registrants with alarm systems, processing alarms, using the payment module, learning about adjudications and appeals, the creation of many built-in reports, methods of making corrections, mapping of alarms and/or registrations, and other operating functions.

CryWolf Web Page (Train-the-Trainer) Training

The Web Page Training covers installing the web pages, connecting those pages to the CryWolf® Lite, database and accessing/using the web pages. This training is scheduled for up to four hours in two sessions (up to 2 hours each) – a technical session and a trainer session. The training is provided online using PSC webcast capabilities. Multiple trainers and technical staff are expected to attend the training. The technical training covers web page installation, database access and alarm address assistance/validation capabilities. The trainer session covers adding/modifying certain web page content, use of the public and administrative web pages, online help and demonstration tutorials.

ATTACHMENT C – ACCEPTABLE CAD FIELD LIST

1. All the data will be read as string from the file.
2. CryWolf does not dictate the order of the fields in the text file.
3. CryWolf only mandates a few fields (indicated below), but including as many fields as possible, in the extracted false alarm CAD file, is the best approach.
4. All others can be included to simplify the work of the False Alarm Unit administrator.

The mandatory fields are:

Case No	must be unique for each alarm incident
Incident Date	must be in some standard format (mm/dd/yy, mm/dd/yyyy, etc)
Incident Address	such as '123 MAIN ST'
Apartment/Suite	if applicable

The date is stored as a date, but the text string (01/01/01, 01/21/2001, etc) in the text file is read and then converted as I load the field on the screen.

The next fields are used when the program is run in 'interactive' mode, where the program determines whether to charge or not, which is what Fairfax Co does. Even if you do not do the interactive, the next 4 fields are very helpful and should be included if possible.

Dispatch Code any code used by the CAD system to tell the type of call

Clearance Code any clearance code usually given by the officer to the dispatcher
indicating whether this was a real crime, a false alarm, nothing found,
etc.

Dispatch Comments what the dispatcher types in usually what is relayed to him/her about the call.
('motion detector going off in back room', 'owner enroute', etc)

Officer Comments whatever the officer says to the the dispatcher that is typed into the narrative area
of the CAD ('nothing found', 'building checked secure', etc)

All other fields are optional.

A complete list of data fields is shown in Table 1.1.

Table 1.1 - List of CryWolf "Call For Service" fields.

FieldName	Type	Size	Description
CaseNo	Text	50	Must be unique for every call
CADAlarmNo	Text	50	If the CAD record includes the Reg #
AlarmType	Text	50	Type of alarm call (fire, holdup, etc)
MonitoredBy	Text	50	CryWolf determines this value
FullAddress	Text	100	Incident address '123 MAIN ST'
Apt	Text	10	Apartment/Suite if applicable
IncidentDate	Date/Time		Actual Date of Incident
TimeReceived	Text	30	Time call received
TimeDispatched	Text	30	Time call dispatched
TimeOnScene	Text	30	Time first officer on scene
TimeCleared	Text	30	Time call is cleared
DispatcherInfo	Text	250	Any dispatcher info (ID, Name, etc)
CallTakerInfo	Text	250	Any Call Taker Info (ID, Name, etc)
OfficerID	Text	30	ID/Name of primary unit
UnitsAssigned	Text	250	List of multiple units if desired
DispatchCode	Text	50	The Call Type
ClearanceCode	Text	50	Final clearance code Must indicate if alarm is 'false' or an actual crime.
BeatNo	Text	50	The Beat/District/Area etc of the call
CADName	Text	250	The CAD 'Common Place Name' Name of the Business or Resident
DisptchComments	Text	AnySize	Comments entered by the Dispatcher
OfcrComments	Text	AnySize	Officer comments (check secure, nothing found, etc)
Extra1	Text	250	Other field of your choice (optional)
Extra2	Text	250	Other field of your choice (optional)
Extra3	Text	250	Other field of your choice (optional)
Extra4	Text	250	Other field of your choice (optional)
Extra5	Text	250	Other field of your choice (optional)
Extra6	Text	250	Other field of your choice (optional)
Extra7	Text	250	Other field of your choice (optional)
Extra8	Text	250	Other field of your choice (optional)
DateEntered	Date/Time		Set by CryWolf
AlarmNo	Text	50	Set by CryWolf