

RESOLUTION NO. 4496

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF REDLANDS
ESTABLISHING FRANCHISE GRANTEE TOWING AND STORAGE GARAGE
RATES OF CHARGE AND OPERATING PROCEDURES EFFECTIVE WITHIN
THE CITY OF REDLANDS AND RESCINDING RESOLUTIONS NO. 4109
AND 4121

THE CITY COUNCIL OF THE CITY OF REDLANDS does resolve as follows:

SECTION ONE: Under provisions of Section 6, Ordinance No. 1425 of the City of Redlands, the City Council of the City of Redlands hereby prescribes the following rates of charge and operating procedures for tow-truck and storage garage services within the City of Redlands.

SECTION TWO: The maximum permissible rates for each tow-truck used in response to a call placed by the Redlands Police Department to a Grantee shall be as follows:

A. Towing Charges:

- (1) Automobiles, motorcycles, and other light vehicles up to and including one ton vehicles.
 - (a) All tows during all hours: \$50.00 for first three miles; \$5.00 per mile thereafter.
- (2) Trucks and motorhomes in excess of one ton to 2 1/2 ton, loaded or unloaded.
 - (a) All times: \$75.00 for first three miles; \$5.00 per mile thereafter.
- (3) Three-or-more-axle trucks and truck-tractor combination, or trucks requiring large diesel tow trucks.
 - (a) All times: \$100.00 per hour.
- (4) Mileage charges apply to one way actual towing mileage only.
- (5) Special Conditions:
 - (a) Towing done from extremely hazardous terrain (such as a flooded wash) may be charged at the rate of \$100.00 per tow (no mileage charges) or by the rates set above, whichever is greater.

B. Hourly Rates:

- (1) Standby time - \$35.00 per hour (time begins 30 minutes after arrival at the scene and may be charged only if the tow-truck is required to remain at the scene by the vehicle driver or owner and he has been informed of the added charge).
- (2) Helper - \$30.00 per hour (allowed only if helper is needed and can be justified).
- (3) Winch time - \$40.00 per hour (included in winch time is the rigging and labor. Examples: if a vehicle is over a bank and has to be winched up to a roadway. If a vehicle is over on its top, sides, etc., and has to be rolled over on its wheels by use of a cable).
 - (a) Winch time is to be computed in one fourth hour increments and begins 30 minutes after arrival (\$11.00 minimum).
- (4) Normal sweeping, coverage of oil spots with sand and gravel and general clean-up at the scene is not chargeable as labor, but is considered part of the basic charge and is the legal responsibility of the tow-truck operator. Failure to clean the scene of debris from, or caused by the towed vehicle shall, in addition to other penalties, cause the removal of the towing firm's name from the rotational call listing for a period of two (2) calendar months.

C. Storage Rates:

- (1) Automobiles/Pick-up Trucks:
 - (a) Outside storage: \$10.00 per twenty-four (24) hour period in excess of four (4) hours from initiation of storage.
 - (b) Inside storage: \$14.00 per twenty-four (24) hour period in excess of four (4) hours from initiation of storage.
 - (c) The driver or owner must be advised of any increased charge and must request inside storage or it must be justified as necessary to protect the vehicle when damage is such that exposure to the weather could create an additional loss to the owner.

C. Storage Rates (Continued):

- (2) Motorcycle Storage - inside only:
 - (a) Inside storage: \$10.00 per twenty-four (24) hour period in excess of four (4) hours from initiation of storage.
- (3) Trucks - 1-1/2 ton and up, including large motorhomes:
 - (a) \$14.00 per twenty-four (24) hour period in excess of four (4) hours from initiation of storage.
- (4) Truck with Trailer:
 - (a) \$16.00 per twenty-four (24) hour period in excess of four (4) hours from initiation of storage.
- (5) Trailer, U-Haul type, Camp Trailer, etc.:
 - (a) \$10.00 per twenty-four (24) hour period in excess of four (4) hours from initiation of storage.

D. Miscellaneous Rates:

- (1) Disconnecting drive shafts: \$15.00.
- (2) Dolly Towing: \$20.00 flat rate in addition to regular towing charges. The vehicle must be incapable of normal towing.
- (3) Special bars for front wheel drive vehicles: \$7.00.
- (4) Service calls: \$20.00 between 7:00 A.M. and 7 P.M.; \$30.00 other times.
- (5) "Cradle" towing: Dolly rates prevail.
- (6) Releasing of vehicles or property after 6:00 P.M. and before 7:00 A.M., requiring a special trip of the operator from his home to the place of storage: \$15.00.

E. Posting:

- (1) A copy of the above rates of charge shall be conspicuously posted in the Grantee's place of business.

SECTION THREE: The following tow-truck operating rules shall be complied with by all Grantees of franchises awarded by the City Council of the City of Redlands under Ordinance No. 1425 when responding to calls initiated by the Redlands Police Department:

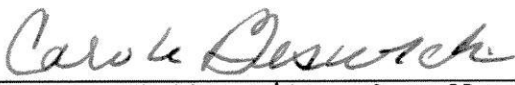
- A. Request for any type of towing services received from the Redlands Police Department shall not be accepted unless the driver and the tow-truck or equipment requested are immediately available.
- B. Request for any type of towing services received from the Redlands Police Department shall not be referred to another towing agency. If Grantee cannot respond after accepting the dispatch, notification must be made to the Redlands Police Department immediately. If Grantee receives a referral from another towing agency to respond to a call, approval to respond shall first be obtained from the Redlands Police Department.
- C. When request for towing services due to an accident is received from a private party, response is prohibited until the appropriate police agency has been notified. (On freeways and unincorporated territory, the California Highway Patrol (CHP) has the responsibility; in Redlands, not on the freeways, the Redlands Police Department has the responsibility.) This will prevent an unnecessary response should the Redlands Police Department or CHP have previously requested another towing unit to respond.
- D. Drivers of tow vehicles shall be competently familiar with City of Redlands street locations.
- E. Speed and driving procedures enroute to a tow shall be entirely within lawful limits.

- F. Upon arrival at the tow scene, the tow-truck operator shall:
- (1) Park legally off the roadway unless directed by a police officer to do otherwise.
 - (2) Pull into the median strip and park in the median strip only if the disabled vehicle(s) is in the median strip.
 - (3) Not stop or park in a moving traffic lane at any time unless directed by a police officer to do so.
- G. As indiscriminate use of extra lights often-times confuses motorists or detracts from their driving attention and can cause unnecessary congestion and hazard, tow-trucks shall not be allowed to use revolving or flashing lights at the scene except during periods when the tow-truck is actually a hazard to moving traffic.
- H. As police officers must be allowed to complete their investigation as well as furnish traffic direction and protection during the hook-up, hooking-up to and moving disabled vehicles at accidents shall only be done after being so directed by a police officer.
- I. Before leaving the scene, tow-truck operators shall clean up all debris from the accident. (Required by California Vehicle Code Section 27700.)
- J. When towing disabled vehicles:
- (1) Revolving or flashing lights to the front shall not be used.
 - (2) A flashing amber light may be exposed to the rear when towing at a speed slower than the normal flow of traffic. (NOTE: Probably the only place where this provision would apply would be on a freeway when extremely slow speeds are used. Flashing lights to the rear never take the place of required rear lighting.)
 - (3) Tow-trucks must be equipped with a portable electrical extension for tail lights and stop lights.
 - (4) During daylight, a stop light must be displayed on the towed vehicle if the lights from the tow-truck are not plainly visible to the rear.
 - (5) During darkness, a tail light must be lighted on the rear of the towed vehicle.

- K. Grantee's name (company name), address, and phone number shall be displayed on each side of the tow-truck.
- L. As pickup trucks do not fall into any category stated in Sections 25256 through 25274 of the California Vehicle Code, the use of flashing amber lights thereon is prohibited.

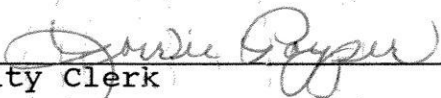
SECTION FOUR: That Resolutions Nos. 4109 and 4121 of the City Council of the City of Redlands are hereby rescinded.

ADOPTED, SIGNED AND APPROVED this 4th day of April, 1989.



Mayor of the City of Redlands

ATTEST:



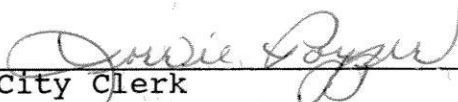
City Clerk

I, Lorrie Poyzer, City Clerk of the City of Redlands, hereby certify that the foregoing resolution was duly adopted by the City Council at the regular meeting thereof held on the 4th day of April, 1989 by the following vote:

AYES: Councilmembers Wormser, DeMirjyn, Cunningham, Larson;
Mayor Beswick

NOES: None

ABSENT: None



City Clerk