

RESOLUTION NO. 710

A Resolution of the Council of the City of Redlands establishing Rules and Regulations for the Water Department of the City of Redlands.

Be it resolved by the Council of the City of Redlands:

RULES AND REGULATIONS

Sec. 1. WORDS AND PHRASES. For the purpose of this resolution, all words used herein in the present tense shall include the future; all words in the plural number shall include the singular number; and all words in the singular number shall include the plural number.

Sec. 2. whenever in this resolution the following words and phrases set forth in this section are used, they shall, for the purpose of this resolution, have the meanings respectively ascribed to them in this section:

"BOARD." The City Manager, Superintendent of the Water Department and City Engineer of the City of Redlands.

"SERVICE CONNECTION." The tapping of water mains, the laying of pipes from the main to the meter, which includes the meter.

"COST." Labor, material, transportation expense, supervision, engineering and all other necessary overhead expenses.

Sec. 3. SIZE AND LOCATION. The Board reserves the right to determine the size of service connections and their location with respect to the boundaries of the premises to be served. The laying of consumer's pipe line to the meter shall not be done until the location of the service connection has been approved by the Board.

Sec. 4. CURB COCK. Every service connection installed by the Board shall be equipped with a curb cock or valve on the inlet side of the meter. Such valve or curb cock is intended for the exclusive use of the Board in controlling the water supply through the

service connection pipe. If the curb cock or valve is damaged by the Consumer's use to an extent requiring replacement, such replacement shall be at the consumer's expense.

Sec. 5. PRESSURE CONDITIONS. All applicants for service connections or water service shall be required to accept such conditions of pressure and service as are provided by the distributing system at the location of the proposed service connection, and to hold the Board blameless for any damages arising out of low pressure or high pressure conditions or interruptions of service.

Sec. 6. INSTALLATION CHARGES. Where a regular charge has been fixed for the type of service connection desired, such regular charge shall be paid in advance by the applicant; where there is no regular charge, the Board reserves the right to require the applicant to deposit an amount equal to the estimated cost of such service connection. The schedule of regular service connection charges is as follows:

<u>SIZE</u>	<u>IMPROVED STREET</u>	<u>UNIMPROVED STREET</u>
3/4"	\$ 35.00	\$25.00
1"	50.00	40.00
1 1/2"	75.00	65.00
2"	100.00	90.00

All service connections of sizes larger than 2 inches shall be made at cost plus 10%.

Sec. 7. WATER RENTS. Water rents are due and payable at the Office of the City of Redlands Water Department on date of mailing bill to the property owner or his agent as designated in the application and delinquent 15 days after date. Service may be discontinued without further notice if payment is not made by delinquent date. Service will not be turned on again except upon payment of all amounts due, together with \$1.00 for turning on and a deposit of ten Dollars (\$10.00) or an amount equal to three (3) times the average or estimated monthly consumption, whichever is the highest for each applicant for

water service unless the applicant has established satisfactory credit with the Water Department. Failure to receive bill does not relieve consumer of liability. Any amount due shall be deemed a debt to the City of Redlands, and any person, firm or Corporation failing, neglecting or refusing to pay said indebtedness shall be liable to an action in the name of said City in any court of competent jurisdiction for the amount thereof.

Sec. 8. MAINTENANCE OF SERVICE CONNECTIONS. The service connections extending from the water main to the meter and including the meter shall be maintained by the Board; all pipes and fixtures extending or lying beyond the meter shall be installed and maintained by the owner of the property.

Sec. 9. CONSUMER'S GUARANTEE. The water charge begins when a service connection is installed and the meter is set. Before water is turned on by the Board for any purpose whatever, the property owner must sign a form in which he guarantees payment of future water bills for the service required. The person signing the guarantee form or meter set form will be held liable for water used until the Board is notified in writing to discontinue service or to transfer the account to another property owner, or water user.

Sec. 10. WATER USED WITHOUT REGULATION APPLICATION BEING MADE. A person, firm or corporation taking possession of premises and using water from an active service connection without having made application to the Board for water service, shall be held liable for the water delivered from the date of the last recorded meter reading, and if the meter is found inoperative the quantity consumed will be estimated. If proper application for water service is not made upon notification to do so by the Board, and if accumulated bills for service are not paid immediately, the service may be discontinued by the Board without further notice.

Sec. 11. TURNING ON AND OFF WATER SUPPLY. No charge will be made for turning on and shutting off the water supply when requested

by the consumer for the closing of an old account or the beginning of a new one. When service has been discontinued on account of nonpayment of water bills or for any other infraction of the rules, a charge of \$1.00 will be made by the Board. This amount plus outstanding bills and a deposit in an amount equal to \$10.00 or three times the average or estimated monthly consumption must be paid by the consumer before service will be renewed. The Board upon request day or night, without charge, will shut off the supply for emergency purposes at the curb cock. It is understood that the Board will **turn** on the water supply when repairs are made.

Sec. 12. DAMAGES THROUGH LEAKING PIPES AND FIXTURES. When turning on the water supply as requested and the house or property is vacant, the Board will endeavor to ascertain if water is running on the inside of the building. If such is found to be the case, the water will be left shut off at the curb cock on the inlet side of the meter. The Board's jurisdiction and responsibility ends at the meter and the Board will in no case be liable for damages occasioned by water running from open or faulty fixtures, or from broken or damaged pipes beyond the meter.

Sec. 13. MAINTENANCE OF WATER PRESSURE AND SHUTTING DOWN FOR EMERGENCY REPAIRS. The Board shall not accept any responsibility for the maintenance of pressure and it reserves the right to discontinue service while making emergency repairs, etc. Consumers dependent upon a continuous supply should provide emergency storage.

Sec. 14. DOMESTIC, COMMERCIAL, IRRIGATION AND INDUSTRIAL SERVICE CONNECTION.

(a) Each house or building under separate ownership must be provided with a separate service connection; two or more houses under one ownership and on the same lot or parcel of land may be supplied through the same service connection. The Board reserves the right to limit the number of houses or the area of land under one ownership to be supplied by one service connection.

(b) Not more than one service connection for domestic, irrigation, industrial, or commercial supply shall be installed for one business, except under special conditions, and by consent of the Board.

(c) When property provided with a service connection is subdivided, each service connection shall be considered as belonging to the lot or parcel of land which it directly enters.

Sec. 15. FIRE SERVICE CONNECTIONS.

(a) When a fire service connection for private fire protection is installed, the identical installation charge as set forth in Section Six shall apply. Upon the completion of the installation, the valve governing same will be closed and sealed and remain so until a written order is received from the owner of the premises to have the water turned on. After the water is turned on, the Board shall not be held liable for damages of any kind whatsoever that may occur to the premises served by reason of the installation, maintenance, use, fluctuation of pressure, or interruption of supply.

(b) The monthly rates to be charges and collected for service used for fire protection purposes shall be as follows:

2 inch pipe or less	\$1.00
3 inch pipe	1.50
4 inch pipe	2.00
6 inch pipe	3.00

Said monthly rates shall be due and payable in accordance with the identical terms, conditions and penalties as therein set forth in section seven entitled "Water Rents."

(c) If water is used through a fire service connection for any other purpose than extinguishing of fires, the Board shall have the right to place a meter on the fire service connection and at the owner's expense, or shut off the entire water supply from such premises.

Upon the installation of such meter, the water rates as prescribed in section twenty-Six herein shall apply.

(d) The Board shall have the right to take a domestic, commercial or industrial service connection from the fire service connection at the curb to supply the same premises as those to which the fire

service connection belongs. The Board shall also have the right to determine the proportion of the installation costs properly chargeable to each service connection, if such segregation of costs shall become necessary.

(e) The Board reserves the right to install on all fire service connections a check valve of a type approved by the National Board of Fire Underwriters and to equip the same with a by-pass meter; such installations shall be at the expense of the owner of the property and the regular domestic water rates as set forth in Section Twenty-six hereof shall apply for all water used through such service except for fire protection purposes only.

Sec. 16. AUTOMATIC SPRINKLER SERVICE. This service shall be only for water consumed for the extinguishing of fires. No charge shall be made for water used through a fire service connection for the initial filling of a pressure tank, or refilling a pressure tank after a fire; but all water lost through leakage from the fire pipe lines on the premises, or used to replace leakage or evaporation from a pressure tank, shall be charged for at the regular domestic rate, such charge to be in addition to the regular monthly fire service charge. Charge as therein set forth in Section Fifteen entitled "Fire Service Connection" and all rates, terms, conditions and penalties as set forth or referred to in said Section Fifteen shall apply to any and all Automatic Sprinkler Services.

Sec. 17. SUPPLY FROM FIRE HYDRANT. Any person, firm or corporation using any fire hydrant or blow off connected to the water mains of the City of Redlands, for the purpose of spraying shall be subject to the following regulation and rates:

1. A permit shall be obtained from the Chief of the Fire Department for each hydrant, stating the hydrant and the length of time it is to be used. (No permit shall be valid for more than ten days).

2. A service charge of one dollar (\$1.00) shall be made for each such permit issued.

3. Water shall be paid for at the rate of one dollar (\$1.00) per rig per diem or portion thereof by any person, firm or corporation using fire hydrant for such purpose. Payment for such water to be made to the Fire Department when permit is obtained.

4. Each person, firm, or corporation shall provide himself with a hydrant wrench necessary to operate such hydrant.

Sec. 18. DAMAGE TO METERS. The Board reserves the right to set and maintain a meter on any service connection. The water consumer shall be held liable, however, for any damage to the meter due to his negligence or carelessness and in particular for damage caused by hot water or steam from the premises.

Sec. 19. METER TESTING. When the accuracy of a water meter is questioned the Board will upon request cause an official test to be made at its own expense. The consumer shall be notified of the time and place of such test and may be present before any such test will be made by the Board. The meter will be tested on variable rates of delivery and if the average registration is more than 2% in excess of the actual quantity of water passing through the meter, another meter will be substituted therefor, and the Board shall refund to the consumer the overcharge based upon the monthly reading and billing for a period of not more than twelve months preceding the test, unless it can be shown that the error was due to some cause for which the date can be fixed. In the latter case, the overcharge shall be computed back to and not beyond such time.

Sec. 20. TAMPERING WITH CITY PROPERTY. No one except an employee or representative of the Board shall at any time in any manner operate the curb cocks or valves, main cocks, gates or valves of the City's system; or interfere with meters of their connections, street mains or other parts of the water system.

Sec. 21. APPLICATION FOR MAIN EXTENSION. Any owner or owners or subdivider of a single lot, subdivision or tract of land desiring the extension of water mains and services to each lot, subdivision or tract of land shall make such application to the Board.

In the event such application be approved in the manner provided herein, said person shall pay to the Water Department cash in the amount determined by the Superintendent of the Water Department to be the total estimated cost of such mains and services together with such valves, fittings, valve covers as may be necessary for proper control of the system.

If and when said person has complied with all requirements of the Water Department, and such subdivision has been approved by the City Council, the Water Department shall install such mains and services with ample fire protection, which shall become and remain the property of the Water Department.

When it is necessary to extend water mains beyond the limits of existing mains on which adjacent land is not subdivided and where such mains are designed with a capacity to provide water in excess of the ultimate needs of the area to which such main extensions are made, such water mains, when larger than 6 inches in diameter, shall be designed as transmission mains and the Water Department will stand all cost above the cost of a 6 inch main.

Refunding of Costs.

The City of Redlands shall pay from the Main Extension Fund to the person or persons who have paid for the installation of mains for a single lot, subdivision or tract of land. One third of the gross revenue from the sales of water delivered to the lots served by this installation until the cost of installation of such mains has been fully repaid; provided, however, that such payments shall not in any event, be made for more than ten years from and after the completion of the installation of such mains. All such payments shall be made during the month of July of each year.

The amount paid to cover the main extension shall be held in the Main Extension Fund.

All previous applications and deposits shall not be effected by this change in policy.

Any applicant for water main extension may be required to obtain National Production Authority order for controlled materials for the installation of water main extension.

Sec. 22. APPLICATION FOR SERVICE. Upon application for water service each customer is required to sign an Application for service, whereby he agrees to release the City of Redlands from all liability for damages that may be caused by water escaping or flowing from any water pipe, hose, water conduit, faucet, hydrant, valve, or other connections or appliance at any point within said premises. Also guarantee payment of all sums to become due for water service furnished in pursuance of the foregoing application until they notify the water department otherwise. said agreement is in accordance with detailed sections of this resolution.

Sec. 23. REFUNDS AND ADJUSTMENTS. If for any reason a customer has been entitled to a refund as in the case of over-payment of closing bill, payment made for installation of Service Connection when there has already been a connection installed, etc., a demand is to be made by the Water Department for approval by the City Manager requesting a city warrant to be issued to the customer. If an overpayment has been made and the bill is not a closing bill the amount over-paid is to be credited to the customer's account.

Sec. 24. DISPUTED BILLS. When in the opinion of the customer, his bill is too high, a re-read is made on the meter and a check is made to determine whether there are any leaks. If there are no leaks and the customer is still dissatisfied, the meter is removed and a special test run on it as per section nineteen. If the meter tests within approved limitations and the customer is still dissatisfied the matter is referred to the Superintendent of the Water Department who will make a personal investigation of the premises served by the meter in question. If he finds no reason for making an adjustment on the bill the case is referred to the Board and a final decision is made by them unless the consumer desires to present the matter to the City Council.

Sec. 25. DEPOSITS. The Water Department requires a deposit from applicants who have not established credit. The amount of this deposit shall be \$10.00 or a sum equal to three months' minimum for service rendered, whichever is the highest. The deposit is refunded at the end of one year without interest if the bill is paid in full; or is refunded before that time if the customer orders the service discontinued.

Sec. 26. WATER RATES.

Minimum Charges Per Month

<u>City Rates</u>			<u>Outside City Rates</u>	
5/8 inch meter	\$ 1.65	1400 cu.ft.	\$ 2.50	
1 inch meter	2.40	2000 cu.ft.	3.50	
1½ inch meter	3.05	2500 cu.ft.	4.40	
2 inch meter	4.85	4000 cu.ft.	7.05	
3 inch meter	12.10	10000 cu.ft.	17.60	
4 inch meter	14.85	15000 cu.ft.	20.35	
Irrigation	5.50	4000 cu.ft.	7.15	

Domestic Service

(This rate also applies to commercial and industrial water services.)

Meter rates for consumption of water in excess of minimum amount, based upon the following rates; it being understood that these amounts shall not be considered as blocks, but shall apply to over-all consumption:

<u>City Rates</u>		<u>Outside City Rates</u>	
First 10,000 cu.ft. @ 11¢ per 100 cu.ft.		11¢ per 100 cu.ft.	
Next 20,000 cu.ft. @ 6¢ per 100 cu.ft.		7¢ per 100 cu.ft.	
Over 30,000 cu.ft. @ 5¢ per 100 cu.ft.		5¢ per 100 cu.ft.	
Irrigation: over 4000 cu.ft. @ 4¢ per 100 cu.ft.		4½¢ per 100 cu.ft.	

Irrigation Service

The irrigation rate for consumption in excess of 4000 cu. ft. regardless of meter size shall be 4¢ per 100 cu. ft. inside and 4½¢ per 100 cu. ft. outside and shall be applicable only to consumers having forty or more edible fruit bearing trees or in excess of ¾ acre under cultivation for commercial crops.

Wholesale to Irrigation Companies shall be at the prevailing rate.

Sec. 27. CROSS CONNECTIONS. No person, firm or corporation shall install or maintain any physical connection between any private source of water supply and the city water supply; provided however, that subject to the approval of the Board of Health of the State, the City may maintain emergency connection with other public utilities serving water.

ATTEST: H. R. Whaley, City Clerk

I, Harry R. Whaley, hereby certify that the foregoing Resolution was duly adopted by the City Council of the City of Redlands at a regular meeting thereof held May 6, 1952 by the following Roll Call vote:

AYES: Councilmen Van Diest, Putnam, Anderson and
Mayor Folkins

NOES: Councilman Elkins

ABSENT: None

Harry R. Whaley
City Clerk

AMENDMENTS TO RESOLUTION

No. 710

Adopted February 2, 1954.

Section No. 21, Paragraph No. 2,
changed to read:

"In the event such application be approved in the manner herein provided, said person shall pay to the City Water Department cash in the amount determined by the Superintendent of the Water Department to be the total estimated cost of such mains together with such valves, fittings, etc., as may be necessary for proper control of the system. The cost to be determined by the following schedule of charges":

A. To collect from owners of new sub-divisions:

1. \$3.50 per lineal foot for all new mains within a sub-division. The sub-divider shall mark the location of future water service on each lot and this charge shall include extending service to each lot, but not actual setting of the meter or turning on of the water. Service extensions shall be done at the time of laying the main. Curbs shall be installed and streets shall be graded but not paved, before any lines are installed.
2. \$3.50 per lineal foot for all new mains in existing streets contiguous to any sub-division, or in lieu thereof, a line maintenance and replacement charge of seventy-five (\$75) dollars for each lot to be served from an existing main of suitable size lying contiguous to such lots within the City limits or \$100.00 outside of the City limits.
3. \$2.00 per lineal foot of new water main not within or contiguous to any sub-division that may be required to connect to an existing main of suitable size. The measurement for such extension to be taken from the corner of the sub-division nearest to such existing main.
4. In addition to the above charges for main extensions, the regular meter setting charges in effect at the time of making any service connection shall be paid by the person or persons requesting such a connection.

B. Collect from lot owners for all new connections:

1. \$75.00 for each lot facing an existing main of suitable size within the City limits, or \$100.00 outside of the City limits. This charge to be designated as a Line Maintenance and Replacement charge.
2. Any extension of main necessary to reach the corner of such lot shall be paid for by the applicant requesting service at the rate of \$2.00 per lineal foot and any line laid contiguous to such lot shall be paid for by the applicant at the rate of three and one-half (\$3.50) dollars per lineal foot. All such extensions shall be extended to the center line of the lot. This charge includes the Line Maintenance and Replacement charge.
3. In addition to the above charges, the regular meter setting charges as set forth in Resolution No. 710 or as subsequently amended.

Section No. 21, Paragraph No. 5 - "Refunding of Costs" - changed to read:

" There shall be no refunding of money to any person or persons for any mains laid according to the above schedule."

Section No. 21, Paragraph No. 6 .

"All money collected for main extensions and for line maintenance and replacement charges under paragraphs "A" and "B" shall be deposited in a separate fund to be called the Main Extension fund. The cost of laying main extensions within or to sub-divisions or to lots shall be paid from this fund and any money accumulated from the line maintenance and replacement charges shall be used for replacement of inadequate or worn out mains. Such expenditures to be charged directly to the Main Extension Fund (M.E.F.)."

Section No. 21, Add one paragraph.

"The owner of any lot or sub-division requiring a main extension will have the option of having the line laid either by the City of Redlands Water Department or by a private contractor. If the work is done by a private contractor, the contractor shall be acceptable by the City Water Department and all work shall be done according to the specifications of the Water Department and subject to its supervision and/or inspection. If the work is done by a private contractor, the owner shall pay to the City of Redlands Water Department an amount equal to forty cents (40¢) per foot for all mains laid within or contiguous to the sub-division or lot. This amount to be paid for future maintenance, inspection, and supervision.

IRRIGATION SERVICE

Replace Paragraph No. 1, Resolution No. 710.

Paragraph I.

There shall be no new connections made for irrigation service nor shall there be any new connections made to serve water at any reduced rate below the regular domestic rate as set forth in Resolution No. 710 or as it may be amended. All special or flat rates are hereby rescinded.

Paragraph II.

Any existing irrigation rates will continue as long as any one of the following conditions are fulfilled:

1. Consumer shall have forty (40) or more edible fruit bearing trees on the property served by the existing meter.
2. Consumer shall have a minimum of $3/4$ acre under cultivation and producing commercial crops.
3. Consumer shall have one (1) acre in pasture and such pasture shall be used for the feeding of animals raised for commercial purposes.
4. For athletic or playing fields or parks owned by public agencies or under private ownership provided that such facilities are available to the public either free or on a rental basis. Any water used in buildings appurtenant to such facilities shall be on a separate meter. All water used through such a meter shall be charged at the domestic rate.

Paragraph III.

All irrigation rates shall be subject to study and revision annually.

Section No. 25 - "Deposits" - changed to read:

"There shall be no meter deposit required of new customers. If any water user becomes delinquent and water is shut off, a ten dollar (\$10.00) deposit for a single residence or for other types of users, an amount equal to twice the average bi-monthly bill for the past six months shall be paid before service is continued. This deposit to remain with the Water Department as long as the person or persons use water from the City of Redlands Water Department. Refund shall be made only when the customer moves from our water system."